# Message from the Chairperson of SaveAct Trust



Outh Africa remains a country in deep distress. Despite many attempts to rise above Our oppressive past, our society is afflicted with inequality; a culture of materialism, the reality of unemployment, the lack of financial literacy and unscrupulous loan sharks keep poor people poor and locked into a vicious cycle of debt and vulnerability.

Something that sparks a desire to save, to take control, and offers a responsible path out of poverty is a breath of fresh air. It is freedom. SaveAct gives people the tools to realise this freedom and some 25 000 people have grasped it in a short space of time. My

congratulations go out to SaveAct staff. What you do is create hope in a context in which possibilities and alternatives are in short supply.

Alternative approaches to job creation are essential for our society. All the elements of SaveAct's programme combine to create a favourable environment for members of savings groups to reduce debt, become financially literate and make use of accessible and affordable financial services to invest in enterprise. The added training that SaveAct offers towards enterprise design and implementation is a boost to this all important endeavour.

This alternative approach builds confidence and releases people's latent abilities and energy. Members of savings groups work together to build their respective enterprises. They pool their finances and buy agricultural inputs in bulk. They learn from each other, and use the financial services of their savings groups to invest and expand the scope of their enterprises. Research commissioned by FinMark Trust found that 20% of members of SaveAct savings groups started new enterprises, while about 40% supported their enterprises through their financial services. This indicates that approximately 5 000 members will have started new enterprises while 10 000 routinely finance their enterprises from their participation in savings groups.

I am delighted that SaveAct's work has now achieved widespread recognition. There are requests for expansion into new provinces and for greater scale. This is an exciting and challenging place to be. Many an NGO has come apart trying to scale up its work. Testing times lie ahead, but I have every confidence that the staff and board will navigate these difficulties successfully.

I want to thank fellow board members for their commitment. In particular we thank Krish Govender, who has resigned following his relocation to Johannesburg.

Hats off to SaveAct. May this great work continue.



Milton Ncolosi, Chairperson

# **Annual Financial Statements**

| As at 28 February 2013    |           |           |  |  |
|---------------------------|-----------|-----------|--|--|
|                           | 2013<br>R | 2012<br>R |  |  |
| ASSETS                    |           |           |  |  |
| Cash and cash equivalents | 4 335 588 | 1 999 292 |  |  |
| Property and Equipment    | 156 642   | 77 979    |  |  |
| TOTAL ASSETS              | 4 492 230 | 2 077 271 |  |  |
|                           |           |           |  |  |
| FUNDS AND LIABILITIES     |           |           |  |  |
| LIABILITIES               |           |           |  |  |
| Accounts Pavable          | 30 576    | 205 764   |  |  |

| FUNDS AND LIABILITIES        |           |           |
|------------------------------|-----------|-----------|
| LIABILITIES                  |           |           |
| Accounts Payable             | 30 576    | 295 764   |
| Grant income rec in adv      | 3 064 621 | -         |
| TOTAL LIABILITIES            | 3 95 197  | 295 764   |
| FUNDS                        |           |           |
| Trust Capital                | 100       | 100       |
| Accumulated Surplus          | 1 396 933 | 1 781 507 |
| -                            | 1 397 033 | 595 081   |
| TOTAL EQUITY AND LIABILITIES | 4 492 230 | 2 077 271 |

# 1 March 2012 to 28 February 2013

|                                  | 2013<br>R | 2012<br>R |
|----------------------------------|-----------|-----------|
| SUPPORT AND REVENUE              |           |           |
| Grant income                     | 2 462 620 | 3 531 698 |
| nterest and dividends            | 91 261    | 27 745    |
| nsurance Refunds                 | 4 744     | -         |
| Training Fees                    | 11 100    | -         |
| /AT recovery - prior years       | -         | 456 360   |
| TOTAL SUPPORT & REVENUE          | 2 569 725 | 4 015 803 |
|                                  |           |           |
| EXPENSES                         |           |           |
| Consulting and professional fees | 927 341   | 807 428   |
| Employee Costs                   | 072.750   | 1 012 005 |

| TOTAL SUFFORT & REVENUE           | 2 303 723 | + 013 003 |
|-----------------------------------|-----------|-----------|
|                                   |           |           |
| EXPENSES                          |           |           |
| Consulting and professional fees  | 927 341   | 807 428   |
| Employee Costs                    | 972 759   | 1 013 005 |
| Enterprise Training               | 1 784     | 13 154    |
| Non-recurrent capital expenditure | 9 350     | 3 547     |
| Recurrent programme costs         | 515 263   | 381 304   |
| Recurrent costs - local office    | 195 980   | 212 538   |
| Research and development          | 62 341    | 50 272    |
| Savings and lending course        | -         | 182 130   |
| Travel                            | 269 381   | 165 999   |
| TOTAL EXPENSES                    | 2 954 199 | 2 829 377 |
| (DEFICIT)/SURPLUS FOR YEAR        | - 384 474 | 1 186 426 |



# **Annual Report 2012-2013**

SaveAct gratefully acknowledges the support of the following donors and partners:

Angela Mai





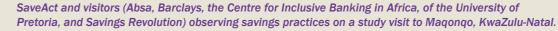






SaveAct and visitors (Absa, Barclays, the Centre for Inclusive Banking in Africa, of the University of









The money counter counts the amount of savings that each member is contributing during the savings meeting by placing the money into a bowl or plate and counting note by note. This happens in front of everyone so that each member can also count the money. The record keeper records the amount saved in each record book.



Savings groups' members pay a fee for the services that they receive from the local Community Based Promoters. Each member contributes R2 at the beginning of the meeting by placing R2 on each record book.



SaveAct is developing a partnershipbased scaling up model, where partners are carefully selected, trained and mentored to implement the model in the communities that they serve. A 'Training of Trainers' week-long workshop was held for NGOs in September 2013.

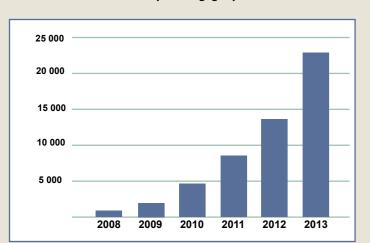


# Overview by Executive Director Anton Krone: 2012/13

### SaveAct looks towards expansion

SaveAct is pleased to report dramatic results in the growth and impact of our programme. Our model provides one of the most effective forms of social investment available for the upliftment of the poor; it provides a concrete platform from which people can begin to climb out of poverty and releases an empowering sense of agency amongst members. Its effectiveness can be measured by the fact that in the last year the number of members in Savings and Credit Groups (SCGs) has risen from 15 024 to 22 188. The need for capable partnerships, flexible funding and skilled trainers and mentors are key to taking these numbers even higher.

#### Growth of membership of savings groups from 2008



## Recent developments

We have consolidated our work in KwaZulu-Natal and in the northern parts of the Eastern Cape (around Matatiele and Mount Fletcher) and with support from the Absa Foundation we have begun expanding into the southern parts of the Eastern Cape (in partnership with the Angus Gillis Foundation) and the Free State (with assistance from the Catholic Community Service). Sites where SaveAct has worked during the period are indicated below:



Rapid expansion in some areas meant that SaveAct needed to assess groups for additional training. Specific training to redress gaps was implemented.

The distribution of members by province and area as of June 2013 is as follows:

| Province                | Members                        |
|-------------------------|--------------------------------|
| Eastern Cape            | 11 110 members from 581 groups |
| Matatiele environs      | 7658 members from 386 groups   |
| Mount Fletcher environs | 3107 members from 172 groups   |
| Mount Frere environs    | 125 members from 9 groups      |
| Peddie                  | 220 members from 14 groups     |
| Free State              | 30 members from 3 groups       |
| Kwazulu-Natal           | 13 628 members from 621 groups |
| Bergville environs      | 6677 members in 304 groups     |
| Bulwer/Underberg        | 1668 members in 76 groups      |
| Msinga                  | 605 members in 28 groups       |
| Table Mountain/Maqonqo  | 3272 members in 149 groups     |
| Richmond environs       | 1286 members in 59 groups      |
| Limehill                | 120 members in 5 groups        |
| Total                   | 22 751 members                 |

MIS, 2013.

Between March 2012 and February 2013, 7 164 people joined a savings group and were trained in the methodology.

A total of 18 community-based promoters (CBPs) were contracted to train and mentor SCGs (Feb 2013).

#### Financial education

SaveAct was fortunate to have an independent evaluation of its financial education (FE) done by a team of specialists assembled by FinMark Trust. This has assisted SaveAct in devising a more focused approach, where content is introduced to savings group members at moments when they face critical financial decisions. With this approach it is anticipated that the knowledge will be absorbed and applied in ways that have greater impact. This work laid the ground for a submission to the PlaNet Finance/ CitiBank Foundation financial education innovation awards. SaveAct was one of two winners of this national award.

FinMark Trust have endorsed the value of financial education within savings group development. Their evaluation has recommended that:

• the FE message be aligned with a group's savings cycle and financial decision 'touch points';

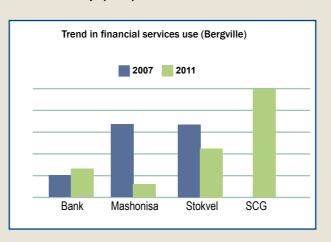
- there be ongoing training of facilitators (CBPs) on their own financial wellbeing;
- facilitators be incentivised and remunerated to secure the attention that FE needs;
- a single facilitators guide for the savings model and FE be introduced;
- stories and pictures be used to stimulate FE conversations within SCGs;
- the monitoring of the FE be embedded as far as possible;
- and that the possibility of an additional education/advice portfolio within a SCG be explored.

A team of FE specialists is now developing material according to these parameters. This is being done in close collaboration with SaveAct. It will be piloted in 2014.

# Saving is a necessity, not a luxury

SaveAct's work is informed by groundbreaking research from the book Portfolios of the Poor which has re-shaped how we look at and think about financial services. We can no longer talk of simply 'banking the poor'; such efforts have had little positive benefit. Instead we need to provide support for the poor to develop and exercise their own financial service strategies. Two important strands of thinking have emerged: poor people have to save in order to survive and they are capable of managing multiple financial services. SaveAct helps to shift member's portfolios away from credit and debt towards savings and asset building. Recent research shows how members stopped using loan sharks (mashonisas) and increasingly made use of their savings groups to meet their needs.

## Uptake of participation in Savings and Credit Groups (SCGs) versus other financial services



Source: Delany & Storchi (2012).

# **Partnerships**

Our valuable partnerships have helped us in numerous ways:

- Funders (in particular Absa) have allowed us to start scaling up in a systematic way;
- The sponsoring of research by FinMark Trust produced evidence of the impact of our work on people's lives.

This has helped to give credibility to a new model in South Africa. It has helped to influence the policy environment in financial services and financial education, while promoting the importance of 'financial capability' ahead of products.

# What makes SaveAct's model unique?

- Savings Groups members 'capture' and harness their social grants through commitment savings within 48 hours of receiving these grants each month.
- They secure an annual return of 30-40% on their investment.
- Groups pool funds to provide a loan service to members on mutually agreed terms.
- The repayment of these loans is at a strikingly high rate of 99%.
- Our model encourages initiative and offers flexibility: savings groups set their share-out dates to coincide with important annual life cycle moments, for example, when school fees are due, or when farmers need to buy agricultural inputs.

## Challenges for the future

South African savings groups save significant amounts of money. It is estimated at current levels they mobilise close to R70m pa. This is positive but presents a security risk for a short period of time each year. Innovative ways need to be found to support savings groups to move their cash into secure storage. Fortunately there are people in the banking sector who are supportive of savings sroups and who are working with us to solve this problem.

The commitment of staff has been extraordinary. They have walked that extra mile to reach the financially excluded. The board has given freely of its time to ensure SaveAct is well managed, while funders have allowed SaveAct to build on pioneering work to start taking the model to scale.

A sincere thank you to all of you.

# FinMark Trust research into SaveAct SCGs and effects on enterprise

SaveAct SCGs save large amounts and operate financial services that bring a range of benefits to members. These include:

- Consumption smoothing the capacity to meet the ups and downs of essential household expenditures over a cycle.
- Changes in the type of financial services used by savings group members. Over a four-year period there was a shift away from the use of loan sharks and debt inducing facilities towards the use of savings and asset-based facilities.
- Changes in behaviour amongst members. There was increased awareness of the importance of budgeting and avoiding high risk behaviour.
- Members saved increasing amounts over time. There was an overall upward trend in the purchase of shares.
- Members were investing large amounts of their capital in:
  - Housing and home improvements (48%)
  - Education (19%)
  - Enterprise and agriculture (17%).
- Many members cited improvements in their overall outlook. They had purpose and hope. With few exceptions, relations with spouses had improved and members were regarded with greater respect. Some cases of increases in remittances by the husband (to capitalise on investment opportunities in SCGs) were observed.
- SCGs showed a strong trend towards long-term sustainability. Retention rates in groups were very high, while the average size of groups was going up over time.
- There was a strong link between social grants and SCG member



behaviour, with members using their grants to buy shares in their SCG.

• There was evidence of a virtuous circle, involving the use of income (including grants), investment in savings, use of financial services to invest in business, and using the returns from business to reinvest or diversify assets and income streams.